



Code of Conduct for Parents

Note: Where we refer to parents, we mean parents and carers inclusively. 'Child' refers to any person under the age of 18

(adapted from NSPCC CPSU guidelines reviewed Oct 2024)

As a parent of a young person coming to Flavours, we'd like you to:

The essentials

- ✓ Make sure your child arrives on time and is picked up promptly – inform us if you're running later or your child is leaving with someone else
- ✓ Make sure we have up to date contact, medical and dietary details
- ✓ Be respectful of everyone who is participating (staff, young people and other parents)
- ✓ Build and maintain a relationship with our staff – check in to support your child's development
- ✓ Talk to us if you have any concerns about any part of your child's involvement – we'd love to hear from you

Behaviour

- ✓ Take time to talk to your child about the activity and what they want to achieve or improve upon
- ✓ Listen to your child if they say they don't want to do something – sudden changes could indicate something bigger is going on
- ✓ Behave positively and encourage your child and their peers
- ✓ Talk to your child about resilience
- ✓ Ensure that your child understands their code of conduct

We understand you have the right to:

- ✓ Be assured that your child is safeguarded during their time with us
- ✓ See any of our policies and procedures on request
- ✓ Know what training and qualifications our staff have
- ✓ Be informed of problems or concerns that involve your child
- ✓ Know what happens if there's an accident or injury and how this will be dealt with
- ✓ Be informed if your child is injured and see records of any incidents
- ✓ Have any concerns you may raise listened to and responded to

As a kitchen, we are a **high-risk activity**. We use **gas hobs, electric ovens, knives, and graters** as well as **hot equipment**.

We expect all parents to follow this code. If any parent behaves in a way that contradicts any of the points set out above, we'll address the problem straight away with the parent and aim to resolve the issue promptly.

Continued issues and and repeated breaches of this code may result in us regrettably asking your child to leave the school permanently, something we never want to do.